

Privacy policy

Fire-Proof BVBA, located at 38 Generaal Lemanstraat in 2600 Berchem (BE), is responsible for the processing of personal data as shown in this privacy statement.

Your privacy is very important to us and we ensure that the personal data you share with us is treated carefully. We would like to explain how we do this in this privacy statement. If you have any questions about this, we are happy to help you! You can reach us at info@fire-proof.com

Cookie policy

Our website only uses essential cookies, in order for our wordpress website to function properly. Cookies are small pieces of information that your internet browser stores on your computer.

You can always delete these cookies in your web browser settings, after visiting our website or you can visit our website in an incognito mode on Google Chrome, Mozilla Firefox or Microsoft Edge.

Personal data that Fire-Proof processes

Below you will find an overview of the personal data that we may process to contact you, depending on the product or service you wish to purchase:

- First and last name
- Phone number, Email address

Fire-Proof does not process special and / or sensitive personal data

Our website and / or service does not intend to collect data about website visitors under the age of 16. Unless they have parental or guardian permission. However, we cannot check whether a visitor is older than 16. We therefore recommend that parents be involved in the online activities of their children, in order to prevent data about children from being collected without parental consent. If you are convinced that we have collected personal information about a minor without this permission, please contact us at info@fire-proof.com and we will delete this information.

Fire-Proof does not collect special personal data, such as information about religious beliefs, political views, ethnic origin, health or sexual orientation.

For what purpose does Fire-Proof process personal data

We process personal data for the following purposes

- To be able to call or e-mail you if necessary to carry out the service that you have purchased
- To inform you about (changes to) our services and products that you have previously purchased.

Automated decision making

Fire-Proof does not make decisions based on automated processing (algorithms) that can have adverse consequences for you.

How long Fire-Proof stores personal data

Personal data may not be kept longer than necessary. The retention period depends on the purpose for which we received or collected the data and on any legal obligations to store data. If you have any questions about this, please contact info@fire-proof.com

Sharing of personal data by Fire-Proof with third parties

We share your personal data with business partners and third parties if this is necessary for the execution of the agreement and to comply with any legal obligation. In some other cases we also provide your personal data to third parties, but we only do this with your express permission.

We conclude a processing agreement with companies that process your data on our behalf to guarantee the same level of security and to safeguard the confidentiality of your data. We remain responsible for these processing operations.

View, adjust or delete data

You have the right to view, correct or delete your personal data. You also have the right to withdraw your consent to the data processing or to object to the processing of your personal data by Fire-Proof and you have the right to data portability. This means that you can submit a request to us to send the personal data we have about you in a computer file to you or another organization mentioned by you.

You can send a request for access, correction, deletion, data transfer of your personal data or request for cancellation of your consent or objection to the processing of your personal data to info@fire-proof.com.

To ensure that the request for access has been made by you, we ask you to send a copy of your ID with the request. Make your passport photo or identity card, with passport or ID number and National Register number, blacked out in this copy. English Dit ter bescherming van je privacy. This is to protect your privacy. We will respond to your request as soon as possible, but no later than within four weeks.

We would like to point out that you have the opportunity to file a complaint with the national supervisory authority.

How Fire-Proof protects personal data

We take the protection of your data seriously and take appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you feel that your data is not properly secured or there are indications of abuse, please contact us info@fire-proof.com

We have taken the following measures to protect your personal data:

- Our employees' servers and devices are equipped with up-to-date security software, such as a virus scanner and firewall.
- We only send your data via secure internet connections (TLS, formerly SSL). You can see this by the address bar "https" and the padlock.
- Access to personal data from mobile devices is limited and actively monitored.

Changes to the privacy policy

It is not inconceivable that our privacy policy will be expanded or changed in the near future. We therefore recommend that you regularly check this page to see if any changes have been made. If these changes are of a very fundamental nature, we will ensure that they are communicated in a clear and striking manner.